From: Wendy Brandon [mailto:Wendy.Brandon@aucklandcouncil.govt.nz]

Sent: Wednesday, 13 February 2013 8:43 a.m.

To: 'Grace Haden'

Subject: RE: Diverted emails urgent Igoima/privacy act request.

Dear Grace

Emails to elected members and other council staff are often filtered to ensure the most efficient use of their time and to ensure that council resources are applied to best effect. Councillors, for example, have dedicated support staff who manage their emails on a daily basis. All of the elected members and senior council staff to whom you write receive large volumes of emails every day. In this situation emails from you to the various and numerous addressees have been blocked to all council addresses except my own since November 2012. You were advised at that time that all correspondence from you will be retained in council records but no reply will be sent. This applies also to all LGOIMA requests, in respect of which a failure to reply is a deemed refusal that may be referred to the office of the Ombudsman by way of complaint.

Please note that there is no legal requirement for emails sent to a council email address to be delivered unfiltered to that or any other particular email address; any email sent to an elected member's email address or any other council officer may be treated as having been received by council for LGOIMA and other official purposes.

Yours sincerely

Wendy Brandon

From: Grace Haden [mailto:grace@verisure.co.nz]

Sent: Monday, 11 February 2013 5:22 PM

To: Bruce Thomas

Subject: Diverted emails urgent Igoima/privacy act request.

Forwarded to Neta

It has been brought to my attention that emails from certain people are not being deleiverd to the councillors and or council managers that they are addressed to.

By way of privacy act and LGOIMA could you please urgently advise if there is a block or diversion on my email address or any of the email addresses I use. If so

- 1. Is a block or diversion
- 2. When did it take effect
- 3. Under which legislation are you capable of doing this
- 4. When was I advised of it
- 5. Who is blocked from receiving my emails
- 6. Who are my emails diverted to
- 7. Who approved this
- 8. Please provide all correspondence relating to this action/ decision.

I seek the answers to these questions under urgency as it effects my right to transparency and justice.

Regards Grace Haden



Phone (09) 520 1815 mobile 027 286 8239 visit us at <u>www.verisure.co.nz</u>



CAUTION: This email message and any attachments contain information that may be confidential and may be LEGALLY PRIVILEGED. If you are not the intended recipient, any use, disclosure or copying of this message or attachments is strictly prohibited. If you have received this email message in error please notify us immediately and erase all copies of the message and attachments. We do not accept responsibility for any viruses or similar carried with our email, or any effects our email may have on the recipient computer system or network. Any views expressed in this email may be those of the individual sender and may not necessarily reflect the views of Council.