



OIA11-187

29 NOV 2011

Grace Haden  
Verisure Investigations Limited  
P O Box 17463  
Greenlane  
**AUCKLAND 1546**

Dear Grace Haden,

## Privacy Act Request and Official Information Act Request

This letter is in response to your emails of 30 and 31 October 2011.

In your email of 30 October you have asked a number of questions, which I will answer in turn:

*1. All documents relating to the review which you undertook including any documents in which you report your findings.*

Officials prepared a Report outlining the chronology of MAF's relationship with you and Verisure Investigations Ltd. This is withheld under section 9(2)(g)(i) of the Official Information Act. Section 9(2)(g)(i) provides good reason to withhold information if, and only if, the withholding of the information requested is necessary to "maintain the effective conduct of public affairs through ..[t]he free and frank expressions of opinions by or between .... officers and employees of any department... in the course of their duty" and the need to withhold information is not "outweighed by other considerations which render it desirable, in the public interest, to make that information available".

It is essential that the chief executive of MAF be confident that the advice received for decision-making is unimpeded by the threat of it being released under the Official Information Act and published on the web to the world at large. Officials need to be confident to be able to provide advice in a free and frank manner so that the decision-maker is able to make an informed decision. There are no considerations which outweigh the need to withhold the information. All factual material in the Report is also on your website. You have that information. The decisions of the judges in the court cases between you, Verisure Investigations Limited, and Neil Wells are in the public domain.

*2. Any anti-corruption policies MAF has pertaining to investigations and audits.*

This request is refused under section 18 (e) as there is no such information.



**Ministry of Agriculture and Forestry**

Te Manatū Ahuwhenua, Ngāherehere

Pastoral House, 25 The Terrace, PO Box 2526, Wellington, 6140, New Zealand

Telephone: 0800 00 83 33, Web: [www.maf.govt.nz](http://www.maf.govt.nz)

*3. Procedure documents which outline the verification process adopted for ensuring that MAF trades with real entities as opposed to fictional names.*

This request is refused under section 18 (e) as there is no such information.

*4. Documents outlining procedures which are available to the public when they are questioning the existence of an approved organization.*

This request is refused under section 18 (e) as there is no such information.

*5. Documents which relate to procedures for the protection of whistle-blowers and manner of dealing with whistle-blowers.*

Please find attached the MAF Whistle-Blower policy. Note it relates solely to MAF employees and is not applicable to complaints received from members of the public.

*6. Policies with regard to Cronyism (page 33 of the document) and management of conflict of interest.*

The first part of the request relating to policies on Cronyism is refused under section 18 (e) in that there is no such information. The MAF policy on Management of Conflict of Interest is attached.

*7. Policies for investigation of complaints, in particular covering aspects which would explain why I was investigated in depth for allegedly passing myself off as a MAF officer (a complaint made by persons who are now convicted fraudsters) and why a similar investigation was not conducted into the existence of AWINZ.*

MAF is not able to process this part of your request within the 20 working days permitted under the Act. While it is intended to release information to you it will take longer to collate and assess. MAF will charge you for this information before it undertakes any further work in respect of this particular request. A deposit from you paid in advance will be required. The time to respond to you more fully on this request as to how much the deposit will be is extended until 8 December 2011 under section 15A of the Official Information Act. Once you are notified of the cost no action will be taken by MAF until the deposit has been paid.

Should the work required be less than the deposit the remainder of the deposit will be returned to you. In the event that the cost is greater MAF will require you to make further payment and will require your agreement to incur more cost before further work is undertaken. The charges will be based on the Ministry of Justice 'Charging Guidelines for Official Information Act 1982 Requests' available on their website at [www.justice.govt.nz](http://www.justice.govt.nz).

*8. A copy of all correspondence to Mr Wells and any of the alleged trustees of AWINZ with regard to withholding the audit report from me.*

Please find copies attached. Note there is one minor deletion made under section 9(2)(g)(i) for the same reason as is set out in paragraph 1 above.

*9. Documents which prove or show that you have investigated and were satisfied that Tom Didovich, Wyn Hoadley, Graeme Coutts and Neil Wells were together the approved organization.*

This is refused on the basis that any such information related to the request has been supplied to you previously. There is no information relating to AWINZ that could be released to you that has not been already released to you.



You have also requested information in your email dated 31 October. In that email you requested *"...all information which you have collated and hold on me including notes, recordings, reports, jottings letters, transcripts, made available according to Privacy Principle 7"*

MAF has no information other than which was made available to you in 2007 by Jockey Jensen in his letter of 4 October 2007. Please see copy attached.

And at the end of the 31 October email you requested:

*".....all documents whereby it was decided to investigate me for the alleged passing off as a MAF Officer, I would also like the documents which would support the views which were expressed at that time that this was a serious matter and I would also like to know on the same basis as to why a non-existent law enforcement authority (approved organization) is not a serious matter. I am particularly interested in any documents which show Mr Wells' involvement in getting MAF to investigate this matter"*

All relevant material has been made available to you. Mr Wells had nothing to do with the investigation into the alleged passing off as a MAF Officer.

You have the right under section 28(3) of the Official Information Act to request that an Ombudsman investigate and review this decision to withhold information and to charge you for the release of information. A request must be made in writing to:

The Ombudsman  
Office of the Ombudsmen  
PO Box 10 152  
WELLINGTON

Yours sincerely



Wayne McNee  
**Director-General**

# COPY

OIA 251

POSTED  
4/10/07

4 October 2007

Grace Haden  
Verisure Investigations Limited  
P.O. Box 17463  
Greenlane  
AUCKLAND

Dear Grace Haden

## OFFICIAL INFORMATION REQUEST

I refer to your official information request dated 6 September 2007 for all information relating to the Prima Facie case complaint.

Please find enclosed documents of the Ministry of Agriculture and Forestry file and a schedule of disclosure Part I. The information is released to you under the Official Information Act 1982.

Certain information in Part I has been withheld to protect the privacy of natural persons or relates to a matter not subject to the request made by the applicant.

You have the right under section 28(3) of the Official Information Act to request that an Ombudsman investigate and review this decision to withhold information. A request must be made in writing to:

The Ombudsman  
Office of the Ombudsmen  
PO Box 10 152  
WELLINGTON

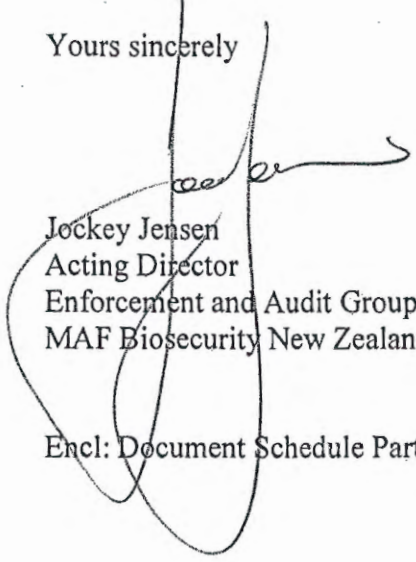


### COMPLIANCE & ENFORCEMENT GROUP

Ministry of Agriculture and Forestry  
Te Manatū Ahuwhenua, Ngāherehere

Level 4, Ballantyne House, 101 Customs Street, PO Box 106 231, Auckland, New Zealand  
Telephone: 64-9-300 1025, Facsimile: 64-9-300 1021, Web: [www.biosecurity.govt.nz](http://www.biosecurity.govt.nz)

Yours sincerely



Jockey Jensen  
Acting Director  
Enforcement and Audit Group  
MAF Biosecurity New Zealand

Encl: Document Schedule Part I and documents for disclosure

RELEASED UNDER THE  
OFFICIAL INFORMATION ACT



# **MINISTRY OF AGRICULTURE AND FORESTRY DOCUMENT SCHEDULE**

## **Grace Haden - Official Information Act Request**

### **PART 1 Documents Supplied**

No	Date	No of Pages	Item Description
1	06.09.07	1	Letter Verisure Investigations Ltd to MAF
2	31.08.07	2	Letter MAF to Verisure Investigations Ltd
3	29.06.07	6	Memo Storey to Team Manager
4		1	File Order Sheet
5		1	Issues
6		1	Interview Plan
7	04.04.07	1	Bill of Rights advice
8	04.04.07	5	Haden Statement
9	04.04.07	3	Haden Transcription of Statement
10	21.06.07	2	Tuputala Statement
11	21.06.07	4	Tiumalu Statement
12	21.06.07	4	Pryor Statement
13	13.04.07	6	Jobsheet Storey
14	04.04.07	2	Jobsheet Storey
15	Various	38	Notebook
16		7	Photographs
17	07.06.07	6	Email Haden to Storey
18	07.06.07	4	Email Storey to Haden
19	07.06.07	4	Email Haden to Storey
20	07.06.07	1	Email Storey to Pryor
21	01.06.07	2	Email Storey to Redshaw
22	29.05.07	1	Email Haden to Henson and Storey
23	29.05.07	1	Email Haden to Henson and Storey
24	29.05.07	1	Email Saladfoods to Storey
25	28.05.07	1	Email Storey to Saladfoods
26	24.05.07	1	Email Storey to Saladfoods
27	22.05.07	2	Email Storey to Pryor
28	22.05.07	1	Email Pryor to Storey
29	21.05.07	1	Email Storey to Saladfoods
30	15.05.07	1	Email Storey to Saladfoods
31	15.05.07	1	Email Storey to Saladfoods
32	08.05.07	1	Email Haden to Storey
33	08.05.07	4	Email Haden to Storey
34	08.05.07	4	Email Storey to Haden
35	08.05.07	3	Email Haden to Storey
36	08.05.07	2	Email Storey to Haden



37	07.05.07	1	Email Haden to Storey
38	16.04.07	3	Email Haden to Storey
39	16.04.07	2	Email Storey to Haden
40	16.04.07	2	Email Storey to Haden
41	16.04.07	2	Email Storey to Haden
42	16.04.07	2	Email Storey to Haden
43	16.04.07	2	Email Haden to Storey
44	16.04.07	1	Email Storey to Haden
45	16.04.07	3	Email Storey to Haden
46	13.04.07	2	Email Haden to Storey
47	13.04.07	2	Email Haden to Storey
48	13.04.07	2	Email Haden to Storey
49	13.04.07	1	Email Storey to Haden
50	11.04.07	1	Email Storey to Richards
51	11.04.07	1	Email Stroud to Storey
52	10.04.07	1	Email Richards to Storey
53	05.04.07	2	Email Storey to Gayalin
54	05.04.07	1	Email Storey to Richards
55	05.04.07	2	Email Storey to Richards
56	04.04.07	2	Email Richards to Storey
57	02.04.07	1	Email Richards to Storey
58	02.04.07	1	Email Storey to Richards
59	27.03.07	1	Email Gayalin to Storey
60	26.03.07	1	Email Richards to Storey
61	23.03.07	1	Email Storey to Richards and Gayalin
62		25	Animal Welfare Institute of New Zealand
63	16.03.07	8	Fax Haden to Storey
64	23.03.07	5	Affidavit Pryor
65	21.03.07	7	Notice of Defence Haden
66	28.03.07	50	Affidavit Hay
67	21.03.07	15	Letter to Registrar Private Investigators from Spring
68	20.03.07	1	Email Baxter to Haden
69	20.03.07	2	Letter Keegan Alexander to Haden
70	16.03.07	3	Memorandum/job sheets Stroud to Redshaw
71	13.03.07	3	Affidavit Tiumalu
72	15.03.07	18	Stroud Sundry Docs
73		1	Quancargo Printout
74		1	Quancargo printout
75		1	Email Peters to Stroud
76		2	Company search Verisure
77		4	Company search Fresh Prepared
78		2	Company search Salad Foods
79		2	Company search Salad foods

## PART 2 Documents Not Disclosed

Date copied: 14.09.07

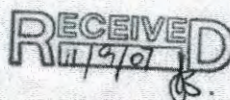
Documents in Part 2 have not been disclosed on the following grounds:

1. Deletions to document/s 10, 11, 12, 13, 15 have been made to protect the privacy of natural persons or relate to matters not subject to the request made by the applicant.

Pursuant to section 28(3) of the Official Information Act 1982, you may forward a communication to the Ombudsman, in writing, requesting a review of the decision and grounds for withholding the information.

RELEASED UNDER THE  
OFFICIAL INFORMATION ACT





The Investigations Manager  
Enforcement and Audit group  
Level 4 Ballantyne House  
101 Customs Street  
Auckland

No. 01A251  
Date received in the MGG  
14 SEP 2007  
Business Group BNZ  
Date Due 8/10/07

Phone: 09 520 1815  
Fax: 09 520 6659  
Mobile: 027 286 8239  
Email: grace@verisure.co.nz  
Website: www.verisure.co.nz  
PO Box 17463, Greenlane, Auckland

Dear Sir.

Thank you for your warning dated 31 August 2007. A warning would be like water off a ducks back to many people but unfortunately in my position I take warnings very seriously as it effectively means that you believe that I am a liar as well as some one who passes themselves off as something they are not.

I note that you state that a Prima Facie case has been made out. Could you please forward the evidence which provides you with this Prima Facie evidence and all documents, notes correspondence, reports, emails, directives and jottings which relate to this complaint. I believe that a copy of this can be made available to me under the official information Act.

These people are liars and it comes to their word against mine ( an ex Police officer of 15 years service and now a Licenced private Investigator ) you apparently believe them and not me despite the fact that they were using their premises as a transitional facility in the name of a company which they claim they had no involvement with.

You may wish to contact the ministry of economic developments and speak to PJ the investigator there who is dealing with the bogus liquidation of the company that these people, who you believe in preference to me, ran, the certificates of which were on the wall declaring them to be a Transitional facility when in fact that company had ceased trading.

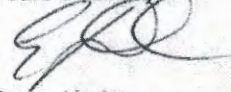
To clarify this I point out that the company which was run by Pryor was allegedly sold to a non existent person Sanjay Patel in November 2006. Sanjay used the address as his residential address. He liquidated the company and the lease of the premises remained in the name of Fresh prepared Ltd.

Salad foods run by Lyn Pryor operated from the premises taking over the business seamlessly from fresh prepared Ltd, but fresh prepared MAF Certificates continued to hang on the wall. No MAF certificates in the Name of Salad foods were seen. I brought this to the attention of your investigator and as such I ask for all documents, notes correspondence, reports, emails, directives and jottings and the result of the enquiry into the use of this transitional facility to be also made available to me under the official information act.

A further question under the official information act is how: it can be a transitional facility when the company that has the licence no longer operates from these premises? It should be noted that the very people who have reason to tell lies are believed and the person who had every right to call on the premises to locate Mr Sanjay Patel, is accused of all sorts of things and is harassed in every possible way by the owner of Salad foods Terry Hay who even swore a perjurous affidavit to obtain a court order ( see <http://www.verisure.co.nz/Freshpreparedltd.htm> ) and who placed three advertisements to ensure that I was over run by Chinese callers both on my phone and at my house.

I ask you to reconsider the warning and ask that if you have such faith in your prima-facie evidence that you offence so at least I can clear my name in court, my reputation and my truthfulness is very important to me and I believe that this is a slur on my integrity and credibility.

Yours sincerely

  
Grace Haden  
Licenced Private Investigator.



**Joanna Tuckwell**

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**From:** Joanna Tuckwell  
**Sent:** Tuesday, 29 September 2009 5:06 p.m.  
**To:** 'Neil Wells'  
**Cc:** 'Neil Wells'; David Bayvel  
**Subject:** AWINZ - OIA request and letter to Minister

Hi Neil

I'm just writing to let you know that, as anticipated, MAF has received an Official Information Act request from Mrs Haden, for a copy of the report from MAF's audit of AWINZ's finance and governance arrangements last year. I'll be meeting with one of our legal advisers tomorrow to discuss the request, and will be in touch with you again shortly to discuss the material that AWINZ trustees consider should be withheld, and on what grounds.

Thanks and regards  
Joanna

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----- Original Message -----

**From:** Joanna Tuckwell

**To:** Neil Wells ; Wyn Hoadley

**Cc:** Neil Wells ; David Bayvel

**Sent:** Thursday, October 08, 2009 4:29 PM

**Subject:** Haden/AWINZ OIA

Dear Neil and Wyn

Thanks for your time on the phone yesterday, Neil. As discussed, MAF has received an Official Information Act request from Mrs Haden, for a copy of the report from the MAF audit of AWINZ's finance and governance arrangements, finalised in July.

Having considered Mrs Haden's request, including taking legal advice, MAF is not inclined to release the full report or an edited version to Mrs Haden, but considers that a summary of the report would be the most appropriate way to deal with her request. A letter to Mrs Haden, to that effect, has been drafted.

As the information in the report (and therefore the summary) concerns the AWINZ trustees, we would like to invite you to comment on the draft summary that we have prepared for release to Mrs Haden. Please find this attached. Would it be possible to have any comments by lunchtime on Monday, please, so that we can finalise the response for Murray Sherwin to sign out within the statutory timeframe?

I'll be in the office for most of tomorrow and Monday, if either of you have any queries. I apologise for the short timeframe, but as the summary itself is quite brief, hopefully this won't cause you any difficulties.

Thanks and I hope all is well with you both.

Kind regards  
Joanna

<<AWINZ audit report - summary for release to G Haden.doc>>

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This email message and any attachment(s) is intended solely for the addressee(s) named above. The information it contains is confidential and may be legally privileged. Unauthorised use of the message, or the information it contains, may be unlawful. If you have received this message by mistake please call the sender immediately on 64 4 8940100 or notify us by return email and erase the original message and attachments. Thank you.

The Ministry of Agriculture and Forestry accepts no responsibility for changes made to this email or to any attachments after transmission from the office.

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8 November 2010 3:30 PM

TT: Neil Wells

- Noted dealing w/ current Haden CIA.

even if rept req'd  
to be released.

- Response to Ony's prelim finding re  
release of CAR <sup>AWINZ</sup> rept. AWINZ / WAF  
have until 19 Nov to respond. I  
indicated that WAF likely to continue to  
object to release. NEW = trustees to  
consolidate new, but new likely to be  
that certain portions shouldn't have been  
included <sup>in the</sup> <sub>rept</sub> & should be withheld.



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**From:** George Capes [mailto:George.Capes@maf.govt.nz]

**Sent:** Friday, 29 July 2011 9:36 a.m.

**To:** Neil Wells

**Cc:** David Bayvel; Kirsty Grant; Teresa Williams

**Subject:** RE: HADEN AND OMBUDSMAN

**Sensitivity:** Confidential

Neil,

You are correct in your statement that it is for MAF to release the Report. The decision of the Ombudsman is final. Before MAF releases the Report officials will need to brief the Director-General and the Minister and take on board any directions that they issue.

Nothing is likely to occur before 10 August 2011 as regards release of the Report. You will be notified in advance of MAF compliance with the Ombudsman's decision.

George Capes

9/08/2011

COPY



29 August 2011

Mr Neil Wells  
Barrister  
Animal Law Matters Ltd  
P O Box 60 208  
Titirangi  
AUCKLAND 0642

Dear Neil

**OFFICIAL INFORMATION ACT REQUESTS FROM GRACE HADEN  
MAF AUDIT OF AWINZ – FINAL REPORT**

You will be aware that the Ombudsman, pursuant to section 30(1) of the Official Information Act, has recommended that MAF release the full audit report to Ms Haden without further delay. I write to advise that this request is currently being actioned.

Yours sincerely

A handwritten signature in black ink, appearing to read 'A C David Bayvel', written over a large, diagonal, pink watermark that reads 'RELEASED UNDER THE OFFICIAL INFORMATION ACT'.

A C David Bayvel  
Director Animal Welfare Standards

