

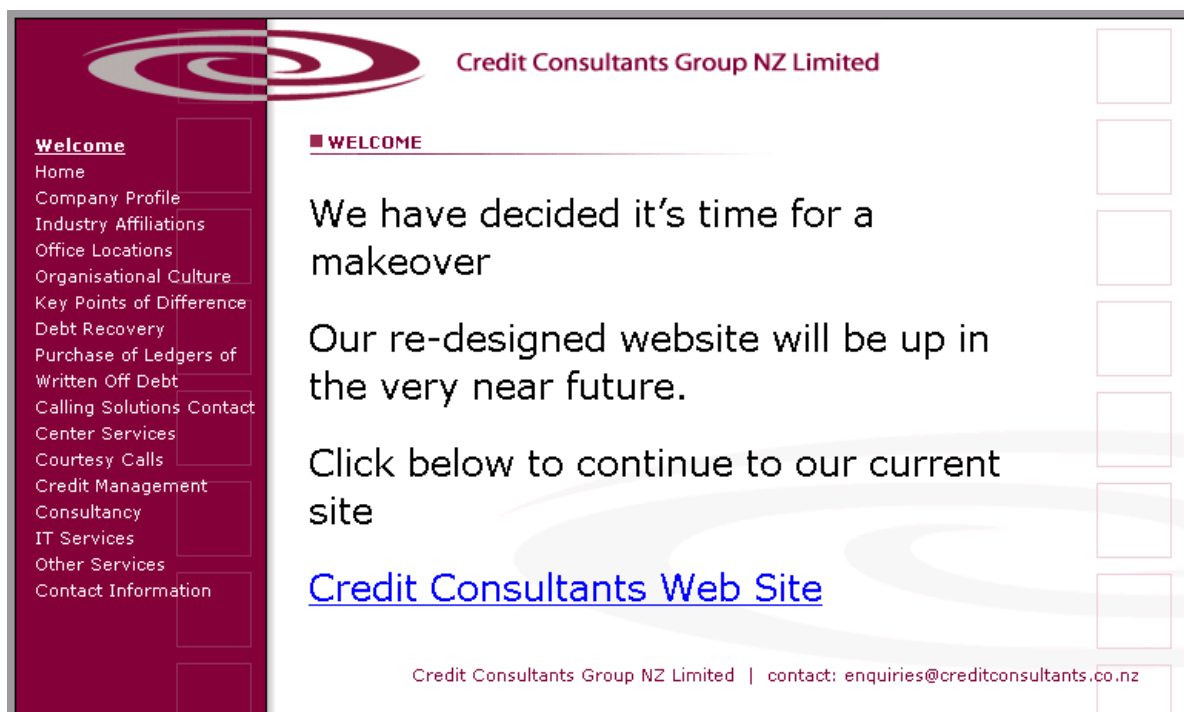
From: Brent Foster
To: "grace@verisure.co.nz"
Subject: Credit Consultants
Date: Monday, 1 August 2011 4:32:21 p.m.
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)

Grace, in regards to your website and your "post" noted below.

Your "post" has significant errors and lacks the factual information required to make such comments. In this regard we require you to re-tract immediately this post and any follow up posts, and further issue a re-traction notice. The re-traction notice should indicate the correct facts.

Fact 1

I can assure you the website is up and running, and we have had no issues, aside from Friday 29th July 5.00pm through to Saturday 30th July 12.30. During this time we were performing an upgrade of our systems. I encourage to attempt logging on to our site again.



Credit Consultants Group NZ Limited

WELCOME

We have decided it's time for a makeover

Our re-designed website will be up in the very near future.

Click below to continue to our current site

[Credit Consultants Web Site](#)

Credit Consultants Group NZ Limited | contact: enquiries@creditconsultants.co.nz



Welcome

Home

Company Profile

Industry Affiliations

Office Locations

Organisational Culture

Key Points of Difference

Debt Recovery

Purchase of Ledgers of

Written Off Debt

Calling Solutions Contact

Center Services

Courtesy Calls

Credit Management

Consultancy

IT Services

Other Services

Contact Information

**■ WELCOME TO CREDIT CONSULTANTS GROUP
NZ LTD**

Credit Consultants provides a wide range of credit management, debt collection / debt recovery, and related services throughout New Zealand and Australia.

Our philosophy is simple – we provide high quality receivables management solutions through the integration of leading edge technology, highly skilled and motivated staff and proven workflow practices.

WE CAN WE DO WE WILL

Our clients include private and public sectors organisations, corporates and small/medium sized businesses.

We believe in flexibility, understanding your business and the delivery of a personal service based on results. The results we achieve for our clients makes Credit Consultants a compelling choice to assisting you with your credit management requirements.



Fact 2

Credit Consultants Debt Services in the Trading name for the legal entity Credit Consultants Group NZ Limited. You have failed to accurately portray the full facts in your post. You have not investigated the full Companies office site to perform to most basic of checks which would have very quickly shown you the below amalgamation certificate. You have provided the Internet World, and I can only assume your signed up customers of your blog erroneous information that we consider to be slander.



Certificate of Amalgamation

CREDIT CONSULTANTS GROUP NZ LIMITED (1182178)

This is to certify that on the 7th day of February 2011:

**CALLING SOLUTIONS LIMITED (1674528)
CREDIT CONSULTANTS BUSINESS SERVICES LIMITED (1113225)
CREDIT CONSULTANTS DEBT SERVICES NZ LIMITED (866101)
HUMAN FACTOR RECRUITMENT LIMITED (1373384) and
CREDIT CONSULTANTS GROUP NZ LIMITED (1182178)**

amalgamated to become **CREDIT CONSULTANTS GROUP NZ LIMITED** under Part XIII of the Companies Act 1993.

Fact 3

You claim our phone details are incorrect. I can only assume you have called out of normal hours, which would of course direct you to an answer phone. Have you attempted to call during office hours? Calling during office hours you would have received either music, leading to your call been answered or a recorded voice advising you your position in the calling Q, or alternatively immediate connection with an operator. Again I encourage to call prior to 8.00pm tonight.

Should Credit Consultants Group NZ Limited not receive notification by 5.00pm today (August 1 2011) that your post has been re-traced and an apology has not been issued to Credit Consultants Group NZ Limited personally, and via your Blog Page on the Verisure Website we will seek immediate Legal advice against Verisure investigations Limited, yourself, and any related group/entity/person.

You simply can not make claims without the actual facts to back them up. You have clearly not investigated fully any of your claims and have provided a truly slanderous view of Credit Consultants which we require you to remedy immediately.

Yours sincerely

Brent Foster

Brent Foster

Operations Manager

DDI: 64-4-470-5964

Fax: 64-4-473-5517

Email: BrentF@creditconsultants.co.nz



Credit Consultants Group NZ Limited

www.creditconsultants.co.nz

Po Box 213, Wellington, New Zealand

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[Credit Consultants Debt Services scam](#)

 July 30, 2011 |  Author [admin](#)

I recently moved all my telephone services from [Telstra Clear](#), it wasn't the telephone services which gave me concern but rather that they kept on losing my payments. I then had to spend time talking to someone in the Philippines to attempt to sort the issue out which resulted in wasting much of my time but not in finding the payment.

By the time I shifted to another provider the account still wasn't sorted out and I simply refused to pay a further cent until they located the missing payments and a comprehensive statement of accounts had been sent to me showing payments and invoices.

Finally they did a reconciliation and I settled the bill.

This week I received a call from someone who claimed to be a debt recovery company.

My reply was simple I told them that I did not have to tell them anything and if they did work for Telstra to check the facts with them.

Four days later I receive a letter from [credit consultants debt services](#) -this is where things get really interesting.

Look up www.creditconsultants.co.nz I have tried for 2 days now and I continually get the response "**The connection has timed out**"

Look up [Credit Consultants Debt Services](#) in the companies office and You will find that it was struck off in February this year. Therefore there is no such entity as Credit Consultants Debt Services.

Further the given 0800 number 0800500628 responds with a message asking for you to leave your details – very convenient and all the hall marks of a scam. All the other phone numbers on the letter also have the same message.

Credit consultant's debt services have absolutely no legal standing they cannot make any demands off you or seek any information from you.

If they phone you hang up if they write to you throw it out.

There is no proof at all that they have any authority to collect money for and on behalf of any one and then there is the slight technicality that they don't legally exist.

If you have a letter demanding money consult with us and we will advise you if it is fact or fiction and how you should deal with it.

Please note not all demands are scams .. never pay any one except the person to whom you contracted and keep a record of your payment receipts.